SAM POTTS

C# / .NET SOFTWARE DEVELOPER

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PROFILE

C#/.NET developer with commercial C#, WPF and C++ exposure from a UI development internship at AVEVA. Nearly four years at Formpipe supporting and testing enterprise applications, reproducing defects, validating releases and scripting process improvements. Also delivered live Blazor client websites.

PROFESSIONAL EXPERIENCE

FORMPIPE

MAY 2021 - FEB 2025

Technical Support Engineer

May 2024 - Feb 2025

- Investigated faults in enterprise software across production, test and UAT, including API, server and connectivity issues using Postman and network diagnostics.
- Contributed to Dynamics 365 integrations and process automation; developed scripts and technical documentation for recurring issues.

Junior QA Engineer

Jan 2024 - Apr 2024

- Created and executed manual test cases, documented reproducible defects, verified fixes and validated releases.

Support Engineer

Jul 2021 - Jan 2024

- Used Azure virtual machines to reproduce customer issues and troubleshoot applications and environments in SLA-driven support.

Junior Delivery Engineer

May 2021 - Jul 2021

- Supported software delivery, environment setup and technical troubleshooting.

AVEVA

MAY - JUL 2019

UI Software Developer Intern

May 2019 - Jul 2019

- Built UI dashboard prototypes with C#, WPF, C++ and DevExpress in an Agile engineering team.
- Participated in product-development discussions and desktop UI prototyping.

TECHNICAL SKILLS

- **C#, .NET, WPF, WinForms, MVVM**
- C++ (internship), SQL, Blazor, ASP.NET Core
- Manual testing, defect reproduction, release validation
- Python, PowerShell and scripting
- REST APIs, Postman, Azure VMs, Windows Server
- Visual Studio, GitHub, Jira, Agile

LIVE CLIENT WEBSITES

- **Seasonal Wicks**
  Blazor storefront, Stripe checkout and admin features.
  seasonalwicks.co.uk
- **Potts Carpentry & Construction**
  Blazor site, calendar integration and editable content.
  pottscarpentryandconstruction.co.uk
- **GoodSoup Vending**
  Interactive Blazor product workflow.
  goodsoupvending.co.uk
- **Artifact Archive**
  Art website and supporting media workflows.
  artifact-archive.com

EDUCATION

- **BSc (Hons) Technology, 2:1**
  Anglia Ruskin University
  2016 - 2020